# Kishwaukee College Syllabus CIS 123 - 5002 Management Information Systems 3 Credit Hours, Spring 2018

Course Description

This course presents a survey of the purpose and function of hardware, software, stored data, procedures, and personnel in a business information system for students intending to major in business.  Topics include basic systems analysis and design techniques, file processing, and database concepts; students will use PC applications (word processing, spreadsheet, database, and presentations) for business projects.  Three hours lecture/discussion a week. IAI: BUS 902

Prerequisite: None.

Meeting Time and Place

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| --- | --- | --- | --- | --- |
| Lecture/Lab: |  | A-1374 |  |  |
| Time: | 9:30 A.M. - 10:45 A.M. | Thursday |
| Dates: | 1/18/18 - 5/16/18 |  |
| Withdrawal date: | 4/27/18 |  |
| MLK Birthday observed: | 1/15/18 | School closed |
| Spring break: | 3/12/18 - 3/18/18 | School closed |
| Faculty development: | 3/29/18 | School closed |
| Good Friday: | 3/30/18 | School closed |
| Midterm exam: | 3/22/18 | during class |
| Final exam: | 5/10/18 | 8:00 A.M. - 9:50 A.M. |

Instructor Information

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| Instructor: |  | David G. Klick |
| Office: | A-1342 |
| Email: | dklick@kish.edu |
| Phone: | 815/825-9337 |
| Website: | [kermit.kish.edu/~dklick/](http://kermit.kish.edu/~dklick/) |
| Backup website: | [klickfamily.com/david/school/](http://klickfamily.com/david/school/) |
| Desire2Learn: | <https://kish.desire2learn.com/> |
| Division Secretary: | 815/825-9380 (Brianna Hooker) |
| Office hours: | M 1:45 P.M. - 2:30 P.M., 5:00 P.M. - 6:00 P.M. T 1:45 P.M. - 2:30 P.M., 5:00 P.M. - 6:00 P.M. W 10:00 A.M. - 11:00 A.M. R 10:45 A.M. - 11:45 A.M. other times by appointment |

Expected Learner Outcomes

Upon completion of this course, the student will be able to:

1. identify and describe the operations of complex business information systems,
2. utilize basic systems analysis and design techniques to solve case studies or management problems,
3. solve management problems using principles of filing and database concepts,
4. analyze and evaluate business applications and prepare management information using word processing, spreadsheet, database, and presentation software packages on PCs,
5. identify the function of computer hardware and software, data procedures, and personnel in a business information system and use those concepts or functions in solving case studies,
6. identify computer concepts and explain how they relate to management information systems, and
7. identify and describe principles of data communications and Internet access methods.

Required Text and Materials

1. One of the following three editions of the course textbook:
   1. Sousa, K., and Oz, E. (2015). Management Information Systems, Seventh edition. Stamford, Connecticut: Cengage Learning.
   2. Oz, E. (2009). Management Information Systems, Sixth edition. Boston, Massachusetts: Course Technology.
   3. Oz, E. (2006). Management Information Systems, Fifth edition. Boston, Massachusetts: Thomson Course Technology.
2. Internet access, especially since much of this course is online
3. Access to Microsoft Office 2010 or later

Breakdown of Course Requirements

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| --- | --- | --- |
| 7 written assignments @ various point values |  | 75 points |
| 7 quizzes @ various point values | 145 points |
| 4 discussion assignments @ 20 points | 80 points |
| 6 application exercises @ 50 points | 300 points |
| 1 application exercise @ 100 points | 100 points |
| 1 midterm (on-site) @ 100 points | 100 points |
| 1 final exam (on-site) @ 100 points | 100 points |
|  | | |
| Total | | 900 points |

Final Grade Determination

|  |  |  |
| --- | --- | --- |
| A = 90 - 100% |  | 810 points or more |
| B = 80 - 89.9% | 720 - 809 points |
| C = 70 - 79.9% | 630 - 719 points |
| D = 60 - 69.9% | 540 - 629 points |
| F = below 60% | less than 540 points |
| Grade reports will not be mailed out. Please check KishSOS, My Student Info, under Academic Profile, Grades, for grade reports. | | |

Course Procedures

1. Students are expected to attend class sessions on time and prepared (Note: CIS 123 class sessions are optional attendance). Students should bring whatever they need to take notes to every class.
2. Food and beverages are not permitted in the classrooms or labs. See a more detailed policy at <http://kermit.kish.edu/~dklick/foodDrinkPolicy.html>
3. Cellphones, music players, etc. must be turned off in class.
4. Students are expected to spend **time outside of class** completing assignments.
5. A familiarity with computers and the Windows operating system is expected.
6. Depending on the assignment, both digital and hardcopy versions of assignments may be required for submission. The procedure for submitting digital copies of assignments will be explained in class. Make sure you always keep a copy of all of your assignments. The instructor is NOT responsible for network failures, server failures, or student mistakes.
7. The instructor answers many questions via email. Due to the high volume of requests, submissions, and questions received via email, the instructor must prioritize responses. Most questions will be answered (or at least acknowledged) within 48 hours. If you do not get a response when you expect one, please keep in mind that your email may have failed to reach the instructor, or may have automatically been rejected by an email client or server. Please try to contact the instructor again and possibly use the phone or an in-person visit if email is failing.

Make-up Policy

1. Assignments are to be turned in on time. Assignments which are not turned in on time will not be accepted unless individual arrangements are made **in advance** with the instructor. In unusual cases where late assignments are accepted, the cost of being late is ten percent of the total possible points for every portion of a day late, up to a maximum of three days late. For example, an assignment received twenty-five hours past its due date will lose twenty percent of its total possible point value (because it is two days late). Assignments which are received more than three days (seventy-two hours) late will not be accepted and are not worth any points. Exceptions may be made to this rule if the student contacts the instructor before the due date and makes special arrangements **in advance** with the instructor. All late acceptance decisions of this nature are left solely to the discretion of the instructor. This rule does not apply once answers to an assignment have been distributed or posted. Assignments submitted after answers have been released are worth zero points even if the answers are posted one minute past the due date.
2. Answers to assignments may be posted online, handed out in class, or sent via email by the instructor. Once an answer to an assignment has been released, no further submissions for the assignment will be allowed. This rule supersedes all other rules about when late assignments may be accepted. In general, the instructor will try to wait at least forty-eight hours before posting or distributing solutions, but there is no guarantee, so get your assignments in on time.
3. Tests are to be taken at the day and time scheduled. Failure to take a test at the scheduled time may result in a grade of 0 for that test. In the case of an excusable absence or a genuine emergency, the instructor must be contacted as soon as possible, preferably before the scheduled test, to reschedule the makeup of that test in the Learning Skills Center on the day the student returns to campus.

Attendance Policy

Class attendance is strongly encouraged. You are responsible for whatever was covered in class, whether you are there or not. If you must miss a class, it is your responsibility to contact the instructor and make arrangements for notes, handouts, or announcements that were missed. Although attendance is not counted toward the final grade, there may be coursework which is done during class time which may count toward the final grade and may not be able to be taken outside of class time.

Kishwaukee College Policies and Resources

It is the responsibility of the student to be aware of Kishwaukee College Policies & Resources found on this link: [kish.edu/kcsyllabuspolicies](http://kish.edu/kcsyllabuspolicies)

Tentative Weekly Schedule

Please note that this schedule and the topics covered are likely to change. Changes will be announced in class. If you are not able to attend class, it is your responsibility to find out what was covered. A more detailed schedule is provided on the course website. Assignment descriptions and due dates will also be posted on the course web site.

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| **Week** | **Day** | **Topics** | **Reading** |
| 1 | 1/18 | Syllabus, orientation, accessing Microsoft Office Note: School closed on 1/15 for MLK holiday | Syllabus (online) |
| 2 | 1/25 | Business information systems overview In-class demonstration of Microsoft Excel topics | Chapter 1 |
| 3 | 2/1 | Strategic uses of information systems **Assignments due:**     Written assignment #1 (Chapters 1, 2),     Quiz #1 (Chapters 1, 2) | Chapter 2 |
| 4 | 2/8 | Business functions and supply chains In-class demonstration of Microsoft PowerPoint topics **Assignments due:**     Application project #1 (Excel),     Discussion #1 (Chapter 2) | Chapter 3 |
| 5 | 2/15 | Business hardware, In-class demonstration of advanced Microsoft Excel topics **Assignments due:**     Application Project #2 (PowerPoint),     Written assignment #2 (Chapters 3, 4),     Quiz #2 (Chapters 3, 4) | Chapter 4 |
| 6 | 2/22 | Business software **Assignments due:**     Application Project #3 (Excel) | Chapter 5 |
| 7 | 3/1 | Business networks and telecommunications **Assignments due:**     Written assignment #3 (Chapters 5, 6),     Discussion #2 (Chapter 5),     Quiz #3 (Chapters 5, 6) | Chapter 6 |
| 8 | 3/8 | Databases and data warehouses In-class demonstration of Microsoft Access topics | Chapter 7 |
|  | 3/15 | **School closed for Spring break 3/12 - 3/18** Instructor available online Online components of course remain available |  |
| 9 | 3/22 | Web-enabled enterprise **Midterm exam in class** also available 3/19 - 3/23 in LSC by request **Assignments due:**     Discussion #3 (Chapter7),     Written assignment #4 (Chapters 7, 8),     Quiz #4 (Chapters 7, 8) | Chapter 8 |
| 10 | 3/29 | Challenges of global information systems In-class demonstration of advanced Microsoft Access topics **School closed for Faculty Development 3/29** **School closed for Good Friday 3/30** **Assignments due:**     Application Project #4 (Access) | Chapter 9 |
| 11 | 4/5 | Decision support and expert systems **Assignments due:**     Written assignment #5 (Chapters 9, 10),     Quiz #5 (Chapters 9, 10) | Chapter 10 |
| 12 | 4/12 | Business intelligence and knowledge management In-class demonstration of Microsoft Word topics **Assignments due:**     Application Project #5 (Access) | Chapter 11 |
| 13 | 4/19 | Systems planning and development **Assignments due:**     Written assignment #6 (Chapters 11, 12),     Quiz #6 (Chapters 11, 12) | Chapter 12 |
| 14 | 4/26 | Choices in systems acquisitions In-class demonstration of Microsoft Office application integration topics | Chapter 13 |
| 15 | 5/3 | Risks, security, and disaster recovery **Assignments due:**     Written assignment #7 (Chapters 13, 14),     Quiz #7 (Chapters 13, 14),     Application Project #6 (Word) | Chapter 14 |
| 16 | 5/10 | **Final exam: 5/10, 8:00 A.M. - 9:50 A.M., Rm. A-1374, also available 5/7 - 5/15 in the LSC by request** **Assignments due:**     Discussion #4 (Chapter 14),     Final application project (Word, Excel, Access, PowerPoint) |  |